



QUALITY & ENVIRONMENTAL POLICY

LTC Scaffolding Limited are a scaffolding firm based in the South East. Providing scaffolding solutions to the construction and utilities industries. With one head office and supporting yard in Uxbridge, the company are ideally located to support both the London and South East markets.

The policy of LTC Scaffolding Limited is to operate to recognised Codes of Practices and where applicable any other relevant British Standards including the international standards ISO 9001:2008 (Quality Management System) and ISO 14001:2004 (Environmental Management System).

We shall strive to improve the level of service, promote and develop a culture of continuous improvement in order to improve and maintain customer satisfaction levels. We are also committed to the continuous improvement of the effectiveness of the Quality and Environmental management system.

To ensure the business continues to be successful we shall ensure personnel receive the appropriate training and development to carry out their job in an effective manner.

The performance of the QMS & EMS and our objectives will be reviewed to ensure their effectiveness and continued suitability at the annual management review meetings. It is our policy to improve the performance of the QMS & EMS.

The contents of this policy shall be communicated to all personnel during induction training and its understanding verified during internal audits of the quality management system. We shall carry out spot checks both internally and externally to verify compliance to the standard is being maintained.

LTC Scaffolding Limited is committed to the adoption of environmentally responsible policies and practices, together with the reviews of both its performance and areas for further improvements in reducing detrimental impact we have on the environment including amounts of released pollution.

Our aims, through continuous staff awareness is to create and maintain a high level of environmental responsibility. We are committed to reducing the significant effects that we have on the environment.

LTC Scaffolding Limited maintains a fundamental belief in the importance of protecting the environment, and will take all necessary steps within its power to eliminate, or control, environmental hazards.

Our aim is to use the most environmentally friendly, supplies, energy, renewable or recycled materials wherever possible.

We shall to minimise waste produced that in all parts of our business, including recycling materials, pollution and the methods for environmentally acceptable disposal of materials as necessary. We shall consistently comply with applicable environmental legislation and/or regulations.

Encouraging employee involvement in positive environmental action. Regularly assessing the environmental impact of all its operations.

All LTC Scaffolding staff and sub-contractors have a responsibility towards the environment, in which they live and work a responsible attitude and commitment to the Company's objectives are expected.

This policy shall be communicated to the public upon request.

Approved by

A handwritten signature in black ink, appearing to read 'Mike Lloyd', is written over a light grey grid background.

**Mike Lloyd – Managing Director
For and on behalf of LTC Scaffolding Ltd**